

Enforcement Statistics Report

Complaints

	FY 2021/22	Fiscal Year 2022/23				YTD	Year → Year Change	
	YTD	Q1	Q2	Q3	Q4			
PM1: Complaints Received	468	148	125	170		443	↓	-5%
PM1: Convictions/Arrest Received	19	5	14	9		28	↑	47%
PM1: Total Received	487	153	139	179		471	↓	-3%

Complaint Intake

Target: 10 Days	FY 2021/22	Fiscal Year 2022/23				YTD	Year → Year Change	
	YTD	Q1	Q2	Q3	Q4			
PM2: Intake/Avg. Days	19	13	3	6		7	↓	-61%

Investigations

	FY 2021/22	Fiscal Year 2022/23				YTD	Year → Year Change	
	YTD	Q1	Q2	Q3	Q4			
Referred for Field Investigation	28	10	7	22		39	↑	39%
Field Investigations Pending (standing #)	59	45	41	40		40	↓	-32%

Target: 360 Days	FY 2021/22	Fiscal Year 2022/23				YTD	Year → Year Change	
	YTD	Q1	Q2	Q3	Q4			
PM3: Cycle Time-Investigation	192	183	221	436		280	↑	46%
PM3a: Intake Only	28	22	10	21		18	↓	-37%
PM3b: Investigation Only	159	151	209	419		260	↑	63%
PM3c: Post Investigation Only	5	10	2	3		5	→	0%

Investigations Aging

	FY 2021/22	Fiscal Year 2022/23				YTD	Year → Year Change	
	YTD	Q1	Q2	Q3	Q4			
Up to 90 Days	46%	76	48	57		38%	↓	-8%
91 - 180 Days	20%	7	31	11		10%	↓	-10%
181 Days - 1 Year (364)	20%	15	45	42		21%	↑	1%
1 to 2 Years (365-730)	11%	12	23	56		19%	↑	8%

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2 to 3 Years (731- 1092)	4%	5	8	26	8%	↑	4%
Over 3 Years (1093 +)	0%	0	0	17	4%	↑	4%

Transmittals to Attorney General (AG)

Target: 540 Days	FY 2021/22	Fiscal Year 2022/23				YTD	Year → Year Change
	YTD	Q1	Q2	Q3	Q4		
PM4: AG Cases	868	1200	1061	829	1030	↑	19%
PM4a: Intake Only	32	13	5	21	13	↓	-59%
PM4b: Investigation Only	609	804	722	248	591	↓	-3%
PM4c: Pre-AG Transmittal	24	14	6	184	68	↑	183%
PM4d: Post-AG Transmittal	203	368	328	377	358	↑	76%

Total Orders Aging/Final Decision

	FY 2021/22	Fiscal Year 2022/23				YTD	Year → Year Change
	YTD	Q1	Q2	Q3	Q4		
Up to 90 Days	18%	19	12	15	14%	↓	-4%
91 - 180 Days	15%	12	26	24	19%	↑	4%
181 Days - 1 Year (364)	14%	25	27	28	24%	↑	10%
1 to 2 Years (365-730)	23%	22	18	32	21%	↓	-2%
2 to 3 Years (731- 1092)	8%	0	3	0	1%	↓	-7%
Over 3 Years (1093 +)	23%	24	24	24	21%	↓	-2%

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Other Legal Actions								
	FY 2021/22	Fiscal Year 2022/23				YTD	Year → Year Change	
	YTD	Q1	Q2	Q3	Q4			
Interim Suspension or PC 23 Ordered	1	0	1	1		2	↑	100%
SOIs Filed	0	0	0	0		0	→	0%

Actions								
	FY 2021/22	Fiscal Year 2022/23				YTD	Year → Year Change	
	YTD	Q1	Q2	Q3	Q4			
AG Cases Pending	33	36	40	41		41	↑	24%
Accusations Filed	17	2	6	4		12	↓	-29%
Citations	2	0	2	2		4	↑	100%
Public Reprimands	3	0	0	0		0	↓	-100%
Probation	2	4	0	1		5	↑	150%
Surrender	4	0	0	2		2	↓	-50%
Revocation	2	0	2	0		2	→	0%

PM1: Complaint Intake- Complaints and Convictions Received

PM2: Cycle Time - Intake - Average number of days from the date the complaint was received to the date the complaint was closed or assigned for investigation (assigned to staff).

PM3: Cycle Time - Investigations - Average number of days to complete the entire enforcement process for complaints not transmitted to the AG for formal discipline. (includes intake and investigation days)

PM3a: Intake Only - Of the cases included in PM3, the average number of days from the date the complaint was received to the date the complaint was assigned for investigation.

PM3b: Investigation Only - Of the cases included in PM3, the average number of days from the date the complaint was assigned for investigation to the date the investigation was completed. (without intake)

PM3c: Post Investigation Only - Of the cases included in PM3, the average number of days from the date the investigation was completed to the date of the case outcome or non-AG formal discipline effective date.

PM4: Cycle Time-AG Transmittal - Average number of days to complete the enforcement process for cases investigated and transmitted to the AG for formal discipline. (includes intake & investigation to final outcome of cases transmitted to the AG - includes withdraws, dismissals, etc.)

PM4a: AG Transmittal - Intake Only - Of the cases included in PM4, the average number of days from the date the complaint was received to the date the complaint was assigned for investigation.

PM4b: AT Transmittal - Investigation Only - Of the cases in PM4, the average number of days from the date the complaint was assigned for investigation to the date the investigation was completed.

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PM4c: AG Transmittal - Pre AG Transmittal - Of the cases in PM4, the average number of days from the date the investigation was completed to the date the case was transmitted to the AG.

PM4d: AG Transmittal - Post AG Transmittal - Of the cases in PM4, the average number of days from the date the case is transmitted to the AG to the date of the case outcome or formal discipline effective date. (AG days only)