En	forceme	nt Stati	stics F	Report	ŧ			
Complaints								
	FY 2021/22							→ Year
	YTD	Q1	Q2	Q3	Q4	YTD		hange
PM1: Complaints Received	638	148	125	174	175	622	•	-3%
PM1: Convictions/Arrest Received	33	5	15	9	8	37	1	12%
PM1: Total Received	671	153	139	183	183	658	<b>4</b>	-2%
Complaint Intake								
Target: 10 Days	FY 2021/22			l Year 202			Year	→ Year
raiget. 10 Days	YTD	Q1	Q2	Q3	Q4	YTD	C	hange
PM2: Intake/Avg. Days	17	13	3	6	3	6	<b>4</b>	-63%
Investigations								
	FY 2021/22	Fiscal Year 2022/23					Year	→ Year
	YTD	Q1	Q2	Q3	Q4	YTD	C	hange
Referred for Field Investigation	28	10	7	22	14	53	介	89%
Field Investigations Pending (standing #)	59	45	41	40	59	59	<b>&gt;</b>	0%
T / 200 D	FY 2021/22			l Year 202	22/23		Year	· → Year
Target: 360 Days	YTD	Q1	Q2	Q3	Q4	YTD		hange
PM3: Cycle Time-Investigation	187	207	220	463	233	281	1	50%
PM3a: Intake Only	25	22	10	21	7	15	•	-40%
PM3b: Investigation Only	158	172	208	435	223	260	1	64%
PM3c: Post Investigation Only Transmittals to Attorney General (AG)	4	11	2	4	2	5	介	19%
Transmittais to Attorney Scholar (AS)		2021/22 Fiscal Year 2022/23						
	FY 2021/22		Fisca	l Year 202	22/23		Voor	Voor
Target: 540 Days		Q1	Fisca Q2	I <b>Year 202</b> Q3	22/23 Q4	YTD		· → Year hange
Target: 540 Days	YTD		Q2	Q3	Q4	YTD 1013		hange
Target: 540 Days PM4: AG Cases	YTD 879	1200	Q2 1061	Q3 829	Q4 962	1013		hange 15%
Target: 540 Days  PM4: AG Cases  PM4a: Intake Only	YTD		Q2	Q3	Q4		C	hange 15% -61%
Target: 540 Days PM4: AG Cases	YTD 879 33	1200 13	Q2 1061 5	Q3 829 21	Q4 962 13	1013 13	C	15% -61% -3%
Target: 540 Days  PM4: AG Cases  PM4a: Intake Only  PM4b: Investigation Only  PM4c: Pre-AG Transmittal  PM4d: Post-AG Transmittal	YTD 879 33 591	1200 13 804	Q2 1061 5 722	Q3 829 21 248	962 13 509	1013 13 571	C	15% -61% -3% 47%
Target: 540 Days  PM4: AG Cases  PM4a: Intake Only  PM4b: Investigation Only  PM4c: Pre-AG Transmittal	YTD 879 33 591 44 212	1200 13 804 14	Q2 1061 5 722 6 328	Q3 829 21 248 184 377	962 13 509 55 385	1013 13 571 65	<b>℃ ◆ ◆</b>	15% -61% -3% 47% 72%
Target: 540 Days  PM4: AG Cases  PM4a: Intake Only  PM4b: Investigation Only  PM4c: Pre-AG Transmittal  PM4d: Post-AG Transmittal	97D 879 33 591 44 212 FY 2021/22	1200 13 804 14 368	Q2 1061 5 722 6 328	Q3  829 21 248 184 377	962 13 509 55 385	1013 13 571 65 365	CI	15% -61% -3% 47% 72%
Target: 540 Days  PM4: AG Cases  PM4a: Intake Only  PM4b: Investigation Only  PM4c: Pre-AG Transmittal  PM4d: Post-AG Transmittal	YTD 879 33 591 44 212	1200 13 804 14	Q2 1061 5 722 6 328	Q3 829 21 248 184 377	962 13 509 55 385	1013 13 571 65	CI	15% -61% -3% 47% 72%
Target: 540 Days  PM4: AG Cases  PM4a: Intake Only  PM4b: Investigation Only  PM4c: Pre-AG Transmittal  PM4d: Post-AG Transmittal	97D 879 33 591 44 212 FY 2021/22	1200 13 804 14 368	Q2 1061 5 722 6 328	Q3  829 21 248 184 377	962 13 509 55 385	1013 13 571 65 365	CI	15% -61% -3% 47% 72% 
Target: 540 Days  PM4: AG Cases PM4a: Intake Only PM4b: Investigation Only PM4c: Pre-AG Transmittal PM4d: Post-AG Transmittal Other Legal Actions  PC 23 Ordered	YTD  879  33  591  44  212  FY 2021/22  YTD  1	1200 13 804 14 368 Q1	Q2 1061 5 722 6 328  Fisca Q2	Q3  829  21  248  184  377  I Year 202  Q3  0	Q4 962 13 509 55 385 22/23 Q4	1013 13 571 65 365 YTD	C  P  Year  C	15% -61% -3% 47% 72% → Year hange
Target: 540 Days  PM4: AG Cases PM4a: Intake Only PM4b: Investigation Only PM4c: Pre-AG Transmittal PM4d: Post-AG Transmittal Other Legal Actions  PC 23 Ordered ISO-Interim Suspension Order	YTD  879  33  591  44  212  FY 2021/22  YTD	1200 13 804 14 368	Q2 1061 5 722 6 328 Fisca	Q3  829  21  248  184  377	Q4 962 13 509 55 385 22/23 Q4	1013 13 571 65 365 YTD	C ↑  Year C ↑	15% -61% -3% 47% 72% 
Target: 540 Days  PM4: AG Cases PM4a: Intake Only PM4b: Investigation Only PM4c: Pre-AG Transmittal PM4d: Post-AG Transmittal Other Legal Actions  PC 23 Ordered	YTD  879 33 591 44 212  FY 2021/22 YTD  1 1	1200 13 804 14 368 Q1 0	Q2 1061 5 722 6 328  Fisca Q2 0 0	Q3  829 21 248 184 377  I Year 202 Q3  0 1	Q4  962 13 509 55 385  22/23 Q4  0 0	1013 13 571 65 365 YTD 0	C  P  Year  C	15% -61% -3% 47% 72% - Year hange -100%
Target: 540 Days  PM4: AG Cases PM4a: Intake Only PM4b: Investigation Only PM4c: Pre-AG Transmittal PM4d: Post-AG Transmittal Other Legal Actions  PC 23 Ordered ISO-Interim Suspension Order ASO-Automatic Suspension Order	YTD  879 33 591 44 212  FY 2021/22 YTD  1 1	1200 13 804 14 368 Q1 0	Q2 1061 5 722 6 328  Fisca Q2 0 0 0	Q3  829 21 248 184 377  I Year 202 Q3  0 1	Q4  962 13 509 55 385  22/23 Q4  0 0 1	1013 13 571 65 365 YTD 0	C ↑  Year C ↑  Year C ↑	15% -61% -3% 47% 72%  → Year hange -100% 0%
Target: 540 Days  PM4: AG Cases PM4a: Intake Only PM4b: Investigation Only PM4c: Pre-AG Transmittal PM4d: Post-AG Transmittal Other Legal Actions  PC 23 Ordered ISO-Interim Suspension Order ASO-Automatic Suspension Order	YTD  879 33 591 44 212  FY 2021/22 YTD  1 1 1	1200 13 804 14 368 Q1 0	Q2 1061 5 722 6 328  Fisca Q2 0 0 0	Q3  829  21  248  184  377  I Year 202  Q3  0  1 0	Q4  962 13 509 55 385  22/23 Q4  0 0 1	1013 13 571 65 365 YTD 0	Year C	15% -61% -3% 47% 72% → Year hange -100%
Target: 540 Days  PM4: AG Cases PM4a: Intake Only PM4b: Investigation Only PM4c: Pre-AG Transmittal PM4d: Post-AG Transmittal Other Legal Actions  PC 23 Ordered ISO-Interim Suspension Order ASO-Automatic Suspension Order	YTD  879 33 591 44 212  FY 2021/22 YTD  1 1 1 1 FY 2021/22	1200 13 804 14 368 Q1 0 0	Q2 1061 5 722 6 328  Fisca Q2 0 0 0 Fisca	Q3  829 21 248 184 377  I Year 202 Q3  0 1 0	Q4  962 13 509 55 385  22/23 Q4  0 0 1	1013 13 571 65 365 YTD 0 1	Year C	15% -61% -3% 47% 72%  → Year hange  -100% 0%  → Year hange
Target: 540 Days  PM4: AG Cases PM4a: Intake Only PM4b: Investigation Only PM4c: Pre-AG Transmittal PM4d: Post-AG Transmittal Other Legal Actions  PC 23 Ordered ISO-Interim Suspension Order ASO-Automatic Suspension Order Actions	YTD  879  33  591  44  212  FY 2021/22  YTD  1  1  1  FY 2021/22  YTD	1200 13 804 14 368 Q1 0 0	Q2 1061 5 722 6 328  Fisca Q2 0 0 0 Comparison of the comparison o	Q3  829 21 248 184 377  I Year 202 Q3  0 1 0  I Year 202 Q3	Q4  962 13 509 55 385  22/23 Q4  0 0 1	1013 13 571 65 365 YTD 0 1 1	Year Cl	15% -61% -3% 47% 72%  → Year hange  → Year hange  -12%
Target: 540 Days  PM4: AG Cases PM4a: Intake Only PM4b: Investigation Only PM4c: Pre-AG Transmittal PM4d: Post-AG Transmittal Other Legal Actions  PC 23 Ordered ISO-Interim Suspension Order ASO-Automatic Suspension Order Actions  AG Cases Pending	YTD  879  33  591  44  212  FY 2021/22  YTD  1  1  1  FY 2021/22  YTD  33	1200 13 804 14 368 Q1 0 0	Q2  1061 5 722 6 328  Fisca Q2  0 0 0 Fisca Q2  40	Q3  829 21 248 184 377  I Year 202 Q3  0 1 0  I Year 202 Q3  41	Q4  962 13 509 55 385  22/23 Q4  0 0 1  22/23 Q4  29	1013 13 571 65 365 YTD 0 1 1 YTD	Year C	15% -61% -3% 47% 72%  → Year hange -100% 0%  → Year hange -12% -14%
Target: 540 Days  PM4: AG Cases PM4a: Intake Only PM4b: Investigation Only PM4c: Pre-AG Transmittal PM4d: Post-AG Transmittal Other Legal Actions  PC 23 Ordered ISO-Interim Suspension Order ASO-Automatic Suspension Order Actions  AG Cases Pending Accusations Filed	YTD  879  33  591  44  212  FY 2021/22  YTD  1  1  1  1  7  FY 2021/22  YTD  33  22	1200 13 804 14 368 Q1 0 0 0 Q1 36 3	Q2  1061 5 722 6 328  Fisca Q2  0 0 0 Fisca Q2  40 6	Q3  829 21 248 184 377  I Year 202 Q3  0 1 0  I Year 202 Q3  41 5	Q4  962 13 509 55 385  22/23 Q4  0 0 1  22/23 Q4  29 5	1013 13 571 65 365 YTD 0 1 1 1 YTD	Year Cl	15% -61% -3% 47% 72%  → Year hange -100% 0% 0%

Osteopathic Medical Board of California Enforcement Program

Agenda Item 13-Enf Performance Measure Q1, Q2, Q3, and Q4 Program Stats

Surrender	4	0	0	2	1	3	•	-25%
Revocation	2	0	2	0	2	4	1	100%

PM1: Complaint Intake- Complaints and Convictions Received

PM2: Cycle Time - Intake - Average number of days from the date the complaint was received to the date the complaint was closed or assigned for investigation (assigned to staff).

**PM3: Cycle Time - Investigations** - Average number of days to complete the entire enforcement process for complaints not transmitted to the AG for formal discipline. (includes intake and investigation days)

**PM3a: Intake Only -** Of the cases included in PM3, the average number of days from the date the complaint was received to the date the complaint was assigned for investigation.

**PM3b:** Investigation Only - Of the cases included in PM3, the average number of days from the date the complaint was assigned for investigation to the date the investigation was completed. (without intake)

**PM3c:** Post Investigation Only - Of the cases included in PM3, the average number of days from the date the investigation was completed to the date of the case outcome or non-AG formal discipline effective date.

**PM4:Cycle Time-AG Transmittal** - Average number of days to complete the enforcement process for cases investigated and transmitted to the AG for formal discipline. (includes intake & investigation to final outcome of cases transmitted to the AG - includes withdraws, dismissals, etc.)

**PM4a:** AG Transmittal - Intake Only - Of the cases included in PM4, the average number of days from the date the complaint was received to the date the complaint was assigned for investigation.

**PM4b:** AG Transmittal - Investigation Only - Of the cases in PM4, the average number of days from the date the complaint was assigned for investigation to the date the investigation was completed.

PM4c: AG Transmittal - Pre AG Transmittal - Of the cases in PM4, the average number of days from the date the investigation was completed to the date the case was transmitted to the AG.

**PM4d:** AG Transmittal - Post AG Transmittal - Of the cases in PM4, the average number of days from the date the case is transmitted to the AG to the date of the case outcome or formal discipline effective date. (AG days only)