BUSINESS, CONSUMER SERVICES AND HOUSING AGENCY • GAVIN NEWSOM, GOVERNOR

DEPARTMENT OF CONSUMER AFFAIRS • OSTEOPATHIC MEDICAL BOARD OF CALIFORNIA

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Agenda Item 11

Osteopathic Medical Board of California

DATE REPORT ISSUED: August 14, 2025

ATTENTION: Members, Osteopathic Medical Board of California

SUBJECT: Executive Report

STAFF CONTACT: Erika Calderon, Executive Director

REQUESTED ACTION:

This report is intended to provide the Members of the Osteopathic Medical Board of California (OMBC) with an update on personnel, and other administrative functions/projects occurring at the OMBC.

No action is needed.

Please refer to attachment 11A-OMBC's Organizational Chart. Please refer to attachment 11B-OMBC's Retention Schedule.

Board Member Reappointments:

The OMBC is happy to announce the reappointments of Gor Adamyan, Board Secretary and John Cummings, JD and this past quarter.

State Budget and Travel Restrictions:

OMBC is still operating under the Department of Finances issued budget letters. OMBC must monitor overall expenses and limit out of state travel to essential operational needs. All out of state travel request must be approved by the governor's office and approval will be limited to mission critical only. Discretionary trips will not be considered this year.

Personnel:

The OMBC continues to have 15.9 authorized positions. There is one enforcement analyst vacant position and there is another enforcement analyst out on maternity leave.

The Board has requested that we post to immediately backfill behind our vacant position and requested a temporary limited term position to cover the desk for the analyst on leave. Please refer to attachment 11A-OMBC's Organizational Chart.

In June of 2025, OMBC advertised for a special investigator position through its blanket authority and has made an offer. Ms. Yvonne Natad is scheduled to start with the Board on Monday September 8, 2025. Ms. Natad has over 15 years of enforcement experience with the last 10 years being a special investigator for the Medical Board of California. The Board hopes that with this position the Board can reduce investigative costs and improve our compliant processing times as it is projected that about 60% of overall field investigations can be handled inhouse instead of sending them to the Division of Investigations (DOI). Along with this update, Director Calderon has obtained subpoena enforcement authority

which will allow OMBC to request records through the administrative subpoena process inhouse without having to request the assistance of DOI.

Executive Order N-22-25 – Return to Office

As previously report on March 3, 2025, Governor Newsom issued Executive Order N-22-25, requiring all agencies and departments under his authority to implement a hybrid telework policy with a default minimum of four in-person workdays per week, effective July 1, 2025. The return to office has been postponed to July 1, 2026, through union negotiations. Just as a reminder currently OMBC staff are coming into the office twice a week and at this time, Director Calderon has not identified a need to have anyone coming into the office more days with the exception of our reception desk which is a fulltime in office position.

Retention and Clarifications on "Purge Project"

On September 6, 2024, OMBC did a major revise of its retention schedule to be more specific with all records across all programs and most recently revised its schedule in July of 2025 to address two specific complaint closures for enforcement which were previously not listed on the schedule. One being the non-jurisdictional closure which as a retention of one (1) year. Secondly the Board separated its quality of care no violation closures involving patient death and no patient death. A quality-of-care No Violation complaint involving patient death will now have a retention of five (5) years. Allowing the Board to re-open the case without having to recollect new records if new evidence is presented and the Board still finds that the case has a statute of limitation timeframe to work with.

Last Board meeting during the enforcement program update the Board reported that the office was working on a "purge project" causing questions and concerns, and OMBC wishes to clarify the report. As reported in early 2023 OMBC was sharing office space with the California Board of Naturopathic Medicine (CBNM). During the years that both Boards shared office space OMBC organization suffered. Having one file room for both licensing and enforcement, staff started to keep records in boxes, and it stop purging records for several years to avoid any accidental purging. In addition, OMBC's retention schedule was very minimal, and Board staff felt uncomfortable purging anything, thus the Board had an excessive number of records across all programs not only enforcement to purge. With CBNM having their own office space now, OMBC has been working diligently for the past 2 years on getting the office organized which includes the purging records as previously stated that had not been purge for at least two decades. Please refer to attachment 11B-OMBC's Retention Schedule.

OMBC's Budget

Several questions have been asked by Board members about OMBC's budget projections in the next couple of fiscal years specifically about our months in reserves decreasing. OMBC would like to address those concerns and address what Director Calderon has been working on to increase the Boards revenue and address expenditures. Over the past two years OMBC's budget has been impacted by the additional leadership and staff positions but most significantly because of its increase in consumer complaints which have resulted in more disciplinary action taken by its enforcement program. In addition to an increase in staffing levels, OMBC did a permanent Attorney General (AG) augmentation and just this past quarter requested an augmentation in its expenditure authority for its office of administrative hearing costs.

In addition to the AG's costs one of the greatest enforcement expenditures is the Division of Investigations (DOI). In fiscal year 2021-2022, OMBC's total DOI costs were \$270,116. This past fiscal year 2024-2025 total costs nearly doubled to \$491,153. With the onboarding of OMBC's special investigator which is projected to handle about 60 percent of overall cases requiring formal investigations OMBC is projecting at minimum a cost savings of \$150,000.00 per fiscal year in formal investigation costs. OMBC plans to continue to utilize DOI services on cases that could result in criminal filings or may require search warrants, however most cases will be handled in-house by the Board's special investigator. Please refer to the charts listed below:

Total number of cases referred to DOI by fiscal year for the past 5 years assigned to Sworn and Non-Sworn

	Total Referred to HQIU	Assigned to non-sworn	Assigned to sworn
2020-21	37	0	37
2021-22	32	0	32
2022-23	48	20	28
2023-24	63	20	43
2024-25	78	14	64

Case study of complaint complexity for cases handled through formal investigations for the past 5 fiscal years

Complaints by Complexity	2020-21	2021-22	2022-23	2023-24	2024-25
Negligence Death Serious Injury	1	2	7	5	3
Negligence	5	3	4	12	31
Excessive Prescribing	6	8	3	2	1
Inappropriate Prescribing	0	1	3	4	3
Impairment Mental/Physical	0	1	0	1	0
Practice While Under the Influence	0	1	1	4	3
Substance Abuse	3	3	0	3	1
Sexual Misconduct During Treatment	2	2	4	2	8
Sexual Misconduct	1	0	1	2	3
Felony Arrest/Conviction	3	2	3	0	0
Misdemeanor Arrest/Conviction	0	0	9	5	1
Fraud	0	1	0	0	2
Unlicensed Practice	4	2	5	7	11
Unprofessional Conduct	12	6	8	16	11
Totals	37	32	48	63	78

^{*}Field investigations increased over 50% in the past five years

Secondly, with the Board's newly approved continuing medical education and cite and fine regulations the Board projects issuing up to 68 citations per year with an average fine amount of \$1,500 per citation, which may result in a revenue increase of approximately \$120,000 per fiscal year.

Lastly, with the Board's applications and petitions fees and retired license status regulation is projecting another annual revenue of approximately \$424,000 per year.

In total with all these changes, OMBC is projecting an annual revenue increase of approximately \$694,000.

Communication

Director Calderon represents the prescribing Boards as part of the CURES Executive Stakeholder Committee and continues to meet regularly with DCA's leadership staff and the Department of Justice (DOJ).

Director Calderon had calls and email exchanges with Board President Denise Pines to discuss pending and ongoing projects and meeting agendas.

Director Calderon continues to meet periodically with the Board's Attorney General Liaison Ms. Karolyn Westfall and communicates frequently with Senior Assistant Attorney General Ms. Gloria Castro.

Director Calderon continues to meet periodically with members of the Consumer Watchdog group to gather their input on improving enforcement practices and procedures.

Enforcement staff continue to meet monthly with the DCA's Division of Investigations HQIU office to discuss progress of pending investigations.

Lastly for communications, our committee meetings have started, and Board leadership will continue to meet frequently with our designated committee members, additionally staff participated in meetings with other local, state, and national organizations in discussing and deciding regulatory measures common to OMBC and others. These organizations include but are not limited to; Office of Attorney General (AGO), Department of Justice (DOJ), Department of Consumer Affairs (DCA), other healing art Boards such as (MBC, BRN, BOP, PAC, PTBC), California Department of Public Health (CDPH), Department of Health Care Services (DHCS), the Federation of State Medical Board (FSMB), the National Board of Osteopathic Medical Examiners (NBOME), International Association of Medical Regulatory Authorities (IAMRA), Osteopathic Physicians and Surgeons of California (OPSC), American College of Osteopathic Family Physicians of California (ACOFPCA), and lastly Premier Health who is now handling the Board's diversion program.

Outreach Update:

The OMBC is working on its 4th edition of its newsletter OsteoScope. This communication tool is designed to keep applicants, licensees, and consumers informed by sharing Board updates and relevant Board information such as changes in leadership and staff, our applications, CME requirements, new legislation and regulations, and enforcement processes and actions taken.

The OMBC continues to post Board content regularly on all of its social media platforms such as Facebook, Linkedin, and X. The Board continues to keep its website current which includes positing relevant legislation, frequently ask questions, publications, and enforcement actions.

This past quarter OMBC did not attend any outreach events, as previously mentioned due to concerns with the overall state budget travel has been limited to mission critical, we hope

that this will change in the future as the Board finds outreach to be extremely important and necessary for stakeholder awareness. In the meantime, OMBC is exploring other ways to keep our licensees and consumer well informed.

This concludes the Executive Director's update.